

Suggested Procedure for fixing Regional Settings problems for StratosNet International users

Introduction

Stratos has determined through extensive testing that *StratosNet* customers in regions other than North America may experience changes to their "regional" settings after installing *StratosNet*. Due to differences in the way Microsoft Windows and the Total Internet software set regional settings in the registry, many of the international settings in Windows get set to U.S. values when the Total Internet Setup Wizard is run. This problem will be resolved in the next StratosNet release. Until this is made available, the following is a procedure, which can be used to reset your international settings.

Note: This fix may need to be applied each time the Total Internet Setup Wizard is run.

Affected Operating Systems

- Microsoft Windows 95 (all versions)
- Microsoft Windows 98 (all versions)
- Microsoft Windows Me
- Microsoft Windows NT
- Microsoft Windows 2000

Affected Settings

Measurement System, Currency, Negative Number Format, Date and Time Formats

Procedure

1. From the start menu click **Settings** → **Control Panel**.
2. Double click the **Regional Settings** icon.
3. Click on the **Number** tab at the top of the window.
4. The setting for **Measurement system** may be changed from **Metric** to **U.S.** To change the setting back, click the field and chose **Metric** from the list.
5. Click the **Currency** tab at the top of the window.
6. The setting for **Currency symbol** may be changed from **£** to **\$**. To change the settings back, select **£** from the drop-down list.
7. The setting for **Negative number format** may be changed from **-¤1.1** to **(¤1.1)**. To change the setting back, select **-¤1.1** from the drop-down list. *
8. Click the **Time** tab at the top of the window.
9. The setting for **Time Style** may be changed from **HH:mm:ss** (the 24-hour format) to **h:mm:ss tt** (the 12-hour format). To change the setting back, click the field and choose **HH:mm:ss** from the list.
10. Click the **Date** tab at the top of the window.
11. The setting for **Short date style** may have been changed from **dd/MM/yy** to **m/d/yy**. To change the settings back, click the field and choose **dd/MM/yy** from the list.
12. The setting for **Long date style** may have been changed from **dd MMMM yyyy** to **dddd, MMMM dd, yy**. To change the settings back, click the field and choose **dd MMMM yyyy** from the list.
13. To make your changes permanent, click the **Apply** button and then click the **OK** button to close the window.

* *Note: In Windows 2000, this symbol (¤) may be replaced by the **actual** currency symbol.*

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Customer Care

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